



Goa Staff Selection Commission

6th Floor, 3rd Lift, SPACES Building, Patto Plaza, Panaji-Goa – 403001

Website: gssc.goa.gov.in

No.1/36/2023-GSSC/138

Dated: 26/02/2024

Revised instructions to Candidates to raise grievance in respect to Question Paper (CBT).

- 1) The CBT Question paper will be available in the candidate's account. The candidates are requested to check their question paper against the key provided by clicking the tab '**My Question Paper**' in the Candidate's Corner on Goa Staff Selection Commission **website: gssc.goa.gov.in**.
- 2) The Candidates can raise the grievance, if any, by paying fees of Rs.100/- per question.
- 3) Candidate shall submit a hard copy of his/her grievance, in the format given below in the Office of the Goa Staff Selection Commission, 6th Floor, 3rd Lift, SPACES Building, Patto Plaza, Panaji-Goa along with the Demand Draft (Separate for each grievance) drawn on any Nationalized/Scheduled Bank in favor of "Goa Staff Selection Commission" payable at Panjim-Goa, within **three** working days from the date, the question paper is uploaded on Commission's website. Alternatively the candidates can pay the fees online by scanning the QR Code available in the office of the Commission. The UPI transaction ID shall be mentioned on the grievance application.
- 4) The candidate shall also submit his/her question paper along with the grievance redressal application. For multiple grievances, no separate question paper is required to be submitted.

- 5) The Commission shall not entertain any grievances after the above mentioned period.
- 6) Grievance received by the Commission as above shall be reviewed.
- 7) Marks allocation after grievances redressal:-
 - a) No mark will be allotted to the candidate who has not selected any of the options provided or has not attempted the question.
 - b) If the answer key for a question, uploaded on Commission's website is found incorrect, then:
 - (i) One mark will be allotted to the candidate who has selected the correct option.
 - (ii) No mark will be allotted to the candidate who has selected the option other than the correct answer.
 - (iii) In case the candidate had selected the option which is the same as the answer key displayed which is found incorrect then one mark will be deducted.
 - c) If the question is:
 - (i) Incorrect.
 - (ii) Incorrectly worded.
 - (iii) Data is missing.
 - (iv) Data is insufficient.

Then the candidate may select option “(e) none of the above” and after expert opinion a mark will be awarded in such cases for those who select this option.

- d) If two options towards a question is found as correct answers by the expert after the grievance received then one mark will be allotted to the candidates who have selected either of the two options.

GRIEVANCE OF THE CANDIDATE IN RESPECT TO THE QUESTION PAPER (CBT) UPLOADED ON THE WEBSITE

Advertisement No:

Name of Post:

Date of CBT:

Question No:

Question	Candidates suggested Answer	Reference Material (Copy to be enclosed)	Remarks, if any.
(a) (b) (c) (d) (e)		Name of Book: Name of Author: Page No: Name and address of the Publisher: Year of publication:	

UPI Transaction ID: _____

Note:

1. Application for each question shall be made on separate page in the above given format, invariably mentioning Question No. in the application.
2. In case of grievance related to reasoning or mathematical problem the candidate is required to provide a detailed solution that he/she feels is the right solution along with the application.
3. All grievances are accepted within the time limit mentioned in the above Revised instructions.

APPLICATION ID: _____ DATE OF APPLICATION: _____

SIGNATURE OF THE CANDIDATE: _____

NAME OF THE CANDIDATE: _____

Encl: My question paper.