Goa Staff Selection Commission

6th Floor, 3rd Lift, SPACES Building, Patto Plaza, Panaji-Goa – 403001.
Website: gssc.goa.gov.in

No.1/44/2025-GSSC/Website/914 Dated: 30/09/2026

Revised Instructions to Candidates to raise grievance in respect to Question in CBT

1) The CBT Question paper/Answer Key will be available in the candidate's CBES account. The candidates are requested to check their question paper against the Answer key provided by clicking the tab **'My Question Paper'** in the Candidate's Corner on Goa Staff Selection Commission **website: gssc.goa.gov.in.**
2) The Answer Key of the CBT shall be made available in the respective candidate's login for a period of **15 days only**. Candidates are advised to view and download the Answer Key, if required, within the said period. After the expiry of 15 days, the Answer Key will be removed from the candidate's login and will no longer be available for viewing or download.
3) The Candidates can raise the grievance, if any, by paying fees of Rs.200/- per question.
4) Candidate shall submit a hard copy of his/her grievance, in the format given below in the Office of the Goa Staff Selection Commission, 6th Floor, 3rd Lift, SPACES Building, Patto Plaza, Panaji-Goa along with the Demand Draft (Separate for each grievance) drawn on any Nationalized/Scheduled Bank in favor of "Goa Staff Selection Commission" payable at Panjim-Goa, within **three** working days from the date, the question paper is uploaded on Commission's website. Alternatively the candidates can pay the fees online by scanning the QR Code available in the office of the Commission. The UPI transaction ID shall be invariably mentioned on the grievance application.

5) The candidate shall submit his/her question paper along with the grievance redressal application. For multiple grievances, no separate question paper is required to be submitted.
6) The candidates shall submit proper justification for the answer suggested by him/her, in respect of English, Numeric, Reasoning and Konkani questions.
7) The candidate shall submit relevant photocopies of the pages of the reference cited by him/her in respect of subject specific questions other than mentioned above, to justify the grievance. Non-submission of this, the Commission will not consider the grievance valid.
8) Grievance received by the Commission as above shall be reviewed.
9) The grievance fee shall be refunded in full to the candidate in cases where the grievance raised is found to be correct and is accepted by the Commission upon examination.
10) No refund shall be admissible where the grievance is rejected, found to be incorrect, or otherwise not accepted by the Commission.
11) Marks allocation after grievances redressal:-

a) No mark will be allotted to the candidate who has not selected any of the options provided or has not attempted the question.

b) If the answer key for a question, uploaded on Commission's website is found incorrect, then:

(i) One mark will be allotted to the candidate who has selected the correct option.

(ii) No mark will be allotted to the candidate who has selected the option other than the correct answer.

(iii) In case the candidate had selected the option which is the same as the answer key displayed which is found incorrect then one mark will be deducted.

c) If the question is:

(i) Incorrect.

(ii) Incorrectly worded.

(iii) Data is missing.

(iv) Data is insufficient.

(v) Or more than one option towards a question are found as correct answers by the Commission;

Then the question will be marked invalid and all the candidates will be allotted one mark each.

12) The decision of the Commission in this regard is final.

13) The Commission will upload revised result after considering and evaluating the grievances. The grievances which are not mentioned on the final results uploaded on the website are not accepted by the Commission.

14) The Commission shall not entertain further queries/mails/calls in respect of non-considered grievance and shall not response to such queries/mails/calls.

GRIEVANCE OF THE CANDIDATE IN RESPECT TO THE QUESTION IN CBT UPLOADED ON THE WEBSITE

Advertisement No: Name of Post:

Date of CBT: Question No:

Question	Candidates suggested Answer	Reference Material (Copy to be enclosed)	Remarks, if any.
(a) (b) (c) (d) (e)		Name of Book: Name of Author: Page No: Name and address of the Publisher: Year of publication:	

UPI Transaction ID: _____

Note:

1. Application for each questions hall be made on separate page in the above given format, invariably mentioning Question No. in the application.
2. In case of grievance related to reasoning or mathematical problem the candidate is required to provide a detailed solution that he/she feels is the right solution along with the application.
3. All grievances are accepted within the time limit mentioned in the above Revised instructions.

BANK DETAILS

Account Holder Name:_____

Bank & Branch Details: _____

Account Number: _____

IFSC Code: _____

CANDIDATE DETAILS

APPLICATION ID: _____

DATE OF APPLICATION: _____

SIGNATURE OF THE CANDIDATE: _____

NAME OF THE CANDIDATE: _____

Encl: My question paper.